



# Executive Steering Committee (ESC) Update

## Minnesota Eligibility Technology System (METS)

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# METS IT Program Status Update Agenda

## **ESC Approval Requests**

- FFY24 METS Roadmap

## **METS Updates**

- METS Auto-Renewal
- Open Enrollment Update

## **Standing topics**

- Rolling Deliverable Schedule
- Release Timeframe Updates
- Stoplight Status of Projects

# METS FFY 2023 Roadmap

(as of 09/18/2023)

Ongoing / Annual Work	Status
Human Services DR (Disaster Recovery) Exercise 2023.1	Complete <sup>Δ</sup>
Curam Upgrade 2022	In Progress
‡ Individual Renewals <sup>Δ</sup>	In Progress <sup>Δ</sup>
M&O: Non Project work <ul style="list-style-type: none"> <li>• ‡ Auto Renewal Enhancements <sup>Δ</sup></li> <li>• ‡ ExParte Renewals – Mitigation <sup>Δ</sup></li> <li>• ‡ Auto Renewals – Future State <sup>Δ</sup></li> </ul>	In Progress

Status Key
Planned
In Progress
Complete
On Hold
* = Approved for enhanced federal funding
† = All METS scope completed
‡ = DHS Only
<sup>Δ</sup> = Change from last report

Development Projects	Status
QHP Eligibility System Transition Project (QEST)	In Progress <sup>Δ</sup>
Continuous Eligibility for Children	In Progress
METS Citizen Engagement (CE)	In Progress
Data Mart 1.5	In Progress
‡ * † Tribes as Processing Entities	In Progress
Infrastructure Improvements - IAM MNSure MFA & Dev Enhancements	In Progress
Unique Person ID	Complete
Eligibility and Enrollment Certification	Complete
Infrastructure Improvements - Compliance/Audits	Complete
Data Access and Management Reports FFY22	Complete
METS Configuration Auditing	Complete
MinnesotaCare Eliminate the Family Glitch	Complete
‡ Extending MA Postpartum Period for Pregnant Women	Complete
‡ * Renewals Self-Service	On Hold

# METS FFY 2024 Roadmap (*proposed*)

(as of 10/16/2023)

Ongoing / Annual Work	Status
Curam Upgrade 2022	In Progress
‡ Individual Renewals <sup>Δ</sup>	In Progress <sup>Δ</sup>
‡ Auto Renewals – Future State <sup>Δ</sup>	In Progress <sup>Δ</sup>
M&O: Non Project and Cyclical work <ul style="list-style-type: none"> <li>‡ Auto Renewal Enhancements<sup>Δ</sup></li> <li>‡ ExParteRenewals – Mitigation <sup>Δ</sup></li> </ul>	In Progress

Status Key
Planned
In Progress
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Development Projects	Status
QHP Eligibility System Transition Project (QEST)	In Progress <sup>Δ</sup>
Continuous Eligibility for Children	In Progress
‡ HCCS IVR Phone System <sup>Δ</sup>	In Progress <sup>Δ</sup>
Data Mart 1.5	In Progress
‡ * † Tribes as Processing Entities	In Progress
Infrastructure Improvements - IAM MNSure MFA & Dev Enhancements	In Progress
METS Citizen Engagement (CE)	Complete <sup>Δ</sup>
‡ * Renewals Self-Service	On Hold

## **Unwind Efforts to improve the public programs renewals process:**

- **Auto Renewal Enhancements**
- **ExParte Renewals - Mitigation**
- **Auto Renewals – Future State**
- **Individual Renewals**

# MNIT Open Enrollment Update

## Readiness:

- Change Freeze is in place effective Monday, October 23, 2023, and continues through the end of Open Enrollment.
- All changes during the Freeze Period that have an impact to a DHS or MNsure system must be submitted to the Change Advisory Board (CAB) and include a business justification. CAB meetings will be held daily during the freeze period.
- Command Center Meetings will be scheduled throughout Open Enrollment as done in previous years to expedite issue resolution if they occur. We will conduct multiple system checks during the weekday when the Command Center is open.
- There will be no changes regarding how incidents are reported. The Command Center will be used to expedite an issue once it is reported through normal channels with the appropriate priority. MNIT will be available to immediately assess and triage any system issues that are reported.
- The Command Center will stay open once the MNsure Contact Center is closed and the queue is cleared or 1 hour, whichever comes first.

# Rolling Deliverable Schedule – New Development Projects

(as on 10/16/2023)

Roadmap Efforts	Current Phase	FFY23 Q4 Fall Release Timeframe	FFY24 Q1 Late Fall Release Timeframe	FFY24 Q2 Winter Release Timeframe	FFY24 Q2 Late Winter Release Timeframe	FFY24 Q3 Spring Release Timeframe	FFY24 Q3 Summer Release Timeframe	FFY24 Q4 Fall Release Timeframe	Future Timeframes
<b>Infrastructure Improvements - IAM MNSure MFA &amp; Dev Enhancements</b>	Execution	In Progress	Deliv- Targeted						
* Tribes as Processing Entities	Execution	Complete	Complete						
* Continuous Eligibility for Children	Planning	In Progress	Preliminary						
<b>Data Mart 1.5</b>	Execution	Deliv- Targeted	Deliv- Targeted	In Progress	Deliv- Targeted	Deliv- Targeted	Deliv- Targeted		
<b>QHP Eligibility System Transition Project (QEST)</b>	Planning	In Progress	In Progress	In Progress	In Progress	In Progress	In Progress		
<b>HCCS IVR Phone System <sup>A</sup></b>	Execution	In Progress	In Progress	In Progress					
<b>METS Citizen Engagement (CE)</b>	Closure	Complete	Closed	Closed	Closed	Closed	Closed	Closed	
* Renewals Self-Service	Hold	On Hold	On Hold	On Hold	On Hold	On Hold	On Hold	On Hold	

LEGEND	Planned Project planning is underway.	In Progress Project work is in In Progress	Preliminary Best guess at or near project start as to when the project will deploy.	Targeted Project/effort is In Progress working to deliver in the specified release timeframe.	Firm Project/effort is approved to deliver to METS platform in the specified release timeframe.	Deliv- Targeted Deliverables only, Not in a major or 99 release	Complete Project/effort successfully delivered in the specified release timeframe.	Closed Project is closed in Sciforma	On Hold Project placed on hold by the SGG or unanimous agreement of Project Sponsors.	Key: • = Approved for enhanced federal funding † = All METS scope complete Δ = Change from last report
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# Rolling Deliverable Schedule – Ongoing/Annual Work

(as on 10/16/2023)

Roadmap Efforts	Current Phase	FFY23 Q4 Fall Release Timeframe	FFY24 Q1 Late Fall Release Timeframe	FFY24 Q2 Winter Release Timeframe	FFY24 Q2 Late Winter Release Timeframe	FFY24 Q3 Spring Release Timeframe	FFY24 Q3 Summer Release Timeframe	FFY24 Q4 Summer Release Timeframe	Future Timeframes
<b>Individual Renewals<sup>Δ</sup></b>	Initiation <sup>Δ</sup>	In Progress	In Progress	In Progress	Preliminary <sup>Δ</sup>	Preliminary <sup>Δ</sup>			
<b>Curam 8.1 Upgrade</b>	Execution	In Progress	In Progress	Preliminary <sup>Δ</sup>	In Progress	In Progress	Preliminary <sup>Δ</sup>		
<b>Auto-Renewals – Future State<sup>Δ</sup></b>	Initiation <sup>Δ</sup>	In Progress	In Progress	Preliminary <sup>Δ</sup>					
<b>Auto-Renewal Enhancements<sup>Δ</sup></b>	Complete <sup>Δ</sup>	In Progress	Complete <sup>Δ</sup>						
<b>ExParteRenewals – Mitigation<sup>Δ</sup></b>	Complete <sup>Δ</sup>	In Progress	Complete <sup>Δ</sup>						
<b>M&amp;O: Non-Project work</b>	Ongoing	Firm		Firm		Firm	Firm	Planning	

LEGEND	Planned Project planning is underway.	In Progress Project work is in Progress	Preliminary Best guess at or near project start as to when the project will deploy.	Targeted Project/effort is In Progress working to deliver in the specified release timeframe.	Firm Project/effort is approved to deliver to METS platform in the specified release timeframe.	Deliv- Targeted Deliverables only, Not in a major or 99 release	Complete Project/effort successfully delivered in the specified release timeframe.	Closed Project is closed in Sciforma	On Hold Project placed on hold by the SGG or unanimous agreement of Project Sponsors.	Key: • = Approved for enhanced federal funding † = All METS scope complete Δ = Change from last report
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# Fall 2023 Release Timeframe

Fall METS Release includes (deployed 09/17/23) :

- M&O: Non-Project work

Other Fall deliverables:

- Data Mart 1.5
- M&O: Non-Project work

# Late Fall 2023 Release Timeframe

## Fall METS Release includes (deploys 12/17/23) :

- Continuous Eligibility for Children

## Other Fall deliverables:

- Auto-Renewal Enhancements (deployed 10/8)
- ExParte Renewals – Mitigation (deployed 10/8)
- Data Mart 1.5
- M&O: Non-Project work

# Winter 2024 Release Timeframe

## Winter METS Release includes (deploys 2/11/24) :

- Verify Lawful Presence (VLP) 37.1
- M&O: Non-Project work

## Other Winter deliverables:

- Auto Renewal Future State (off-cycle deploying on 1/16/24)
- M&O: Non-Project work
- Data Mart 1.5

# Late Winter 2024 Release Timeframe

Late Winter METS Release includes (deploys 3/10/24) :

- Individual Renewals – Phase 1

Other Late Winter deliverables:

- M&O: Non-Project work
- Data Mart 1.5

# Spring 2024 Release Timeframe

## Spring METS Release includes (deploys 05/05/24) :

- Individual Renewals – Phase 2
- M&O: Non-Project work

## Other Spring deliverables:

- M&O: Non-Project work
- Data Mart 1.5

# Summer 2024 Release Timeframe

## Summer METS Release includes (deploys 06/23/24) :

- Curam 8.1 Upgrade
- M&O: Non-Project work

## Other Summer deliverables:

- M&O: Non-Project work
- Data Mart 1.5

# Stoplight Report

(as on 10/16/2023)

Release	Project Name	Status
22.1, 22.2, 22.3, 23.3	Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	Green
22.1, 23.2, 23.3	Tribes as Processing Entities	Green
22.3, 23.4.1	Data Mart 1.5	Green
23.4.2	Continuous Eligibility for Children	Green
24.1.1, 24.3.1 <sup>Δ</sup>	Curam 8.1 Upgrade	Red
24.1.2, 24.2.1	METS Individual Renewals <sup>Δ</sup>	Green
TBD <sup>Δ</sup>	HCCS IVR Phone System <sup>Δ</sup>	Red
24.99.01 <sup>Δ</sup>	Auto Renewals – Future State <sup>Δ</sup>	Green
TBD	QHP Eligibility System Transition Project (QEST)	Green
On Hold	Renewals Self-Service	Red

# Thank You