



# Broker Statewide Webinar

April 13, 2023, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

**During the webinar, please use the “chat” feature to submit questions.**



# Public Program Unwinding Process

- DHS mailed pre-renewal notices to Medical Assistance enrollees with a July renewal month in March.
- In late April, DHS will mail renewal notices to those whose eligibility cannot be automatically renewed. They will need to complete and submit their renewal forms with requested proofs as quickly as possible.
- DHS has websites with important information:
  - Notices can be viewed on the DHS “Renew my coverage” website: <https://mn.gov/dhs/renewmycoverage/communications-toolkits/>
  - The full renewal timeline is also posted: <https://mn.gov/dhs/renewmycoverage/timeline/>
  - And a renewal dashboard with case counts is available: <https://mn.gov/dhs/medicaid-matters/renewal-dashboard/>

# Unwinding Training for All Assisters

- Free training for **all assisters** on Minnesota Health Care Programs eligibility renewals restarting:
  - Tuesday, April 25, 9 - 11 a.m. or Wednesday, April 26, 1 – 3 p.m. (same content both days)
  - Training hosted by Portico Healthnet Training Institute in cooperation with DHS and MNsure
  - [Registration is required](#) – participants will receive a Zoom link
- Training will cover:
  - Detailed renewal timelines
  - How to properly complete renewal forms
  - What verifications to include and how to submit information
  - How to support people who are transitioning to new coverage
  - Outreach strategies
  - Review of DHS and MNsure resources

# DHS Issues Unwinding Bulletins

- [MHCP Eligibility Policies during the Unwinding Period](#) (23-21-08)
  - Explains differences between the “MA Protected Coverage Group” (those protected by continuous coverage policies) and the “MA Standard Eligibility Group”
  - Explains when continuous coverage policies will apply to those enrolled in MinnesotaCare
  - Covers how changes in circumstances and post-eligibility verifications will be handled for different groups
- [Resumption of MHCP Annual Eligibility Renewals](#) (23-21-09)
  - Explains the timeline for the unwinding period
  - Describes types of notices that will be mailed and provides links to additional information

# Family Glitch SEP Opportunity

- Time-limited special enrollment opportunity (SEP)
  - Begins April 17, 2023 through Tuesday, October 31, 2023
  - For family members enrolled in non-calendar year employer-sponsored insurance (ESI) that is unaffordable under new “family glitch fix”
- They can voluntarily terminate their current ESI coverage to enroll in QHP with advance premium tax credits (APTC)
- To be eligible for the SEP the consumer must be eligible for APTC greater than \$0 after they voluntarily term their non-calendar year ESI coverage
- The SEP window is 30 days instead of standard 60-day window

# Online Account Creation Requests

- The online account creation request form (ACRe) allows assisters to submit account creation documentation for a consumer and track progress of the request.
- A few reminders:
  - The email address entered on the form will be used for ALL communications. For example: If MNsure is unable to process the request, notification will go to the email address that is provided to advise of the reason why it cannot be processed.
  - The [electronic signature policy](#) requires that if a signature is uploaded that is not on the PDF form, it must include a statement verifying the consumer's intent to sign the form.
  - MNsure cannot process a form if only the second page with the consumer's signature is uploaded – BOTH pages of the form must be uploaded.



# Thank You for Attending!

*Please submit any questions via chat.*

