



Provider Directory Data Management Service for MNSure: Responses to Questions

June 15, 2018

The following questions were submitted by responders to MNSure's request for information. All questions are addressed below:

Q1: How does MNSure currently meet this need? How does MNSure currently collect this information? (Is it possible to find out the current landscape of the directory data management?)

A. Carriers who offer plans through MNSure host their own provider directories on their web sites. Consumers link out of the MNSure shopping experience to the carrier-hosted site to obtain this information.

Q2: Does the agency have an anticipated budget or cost for this project?

A. No, not at this time.

Q3: Will an RFP be released from this RFI? If so, when?

A. This will be determined, in part, by what MNSure learns from responses to the RFI.

Q4: How will this project be funded if it moves forward into the RFP process?

A. MNSure is funded by its premium withhold from exchange enrollments.

Q5: What data sources will be used by the service or solution for validation and remediation of provider data, including data from external data sources, processes of outreach to provider and any other methods and sources? (e.g., LexisNexis)

A. This is part of the information MNSure is seeking from respondents.

Q6: What is MNSure's existing IT infrastructure?

A. MNSure does not currently host a provider directory as part of current infrastructure. The provider directory functionality, if implemented, would be provided by MNSure's enrollment system, which was developed by GetInsured.

Q7. Which solution are you using for Plan Shopping and Enrollment Decision Support Tool?

A. GetInsured

Q8. What system is MNsure currently using as its "front end"?

A. IBM Curam

Q9. With the State of Minnesota's Request for Information: Provider Directory Data Management Service for MNsure, are you strictly seeking a data subscription service that will deliver verified provider data and manage your provider directory for you? Or are you investigating application tools that will enable you to manage and share a provider "golden" record generated from your own sources of data (eliminating duplicate records where necessary, and preserving provider information where appropriate, such as maintaining a provider's multiple locations).

A. MNsure is seeking information about solutions that would provide either of these functions, or both. In other states that have implemented provider directory data management solutions, health insurance carriers typically provide initial data to the exchange on covered providers for their plans, at which point a service aggregates, remediates and potentially validates against a third-party or internal database (or some other source or process) the data prior to it being loaded into a provider directory tool.