



Broker Statewide Webinar

January 12, 2023, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature to submit questions.



Open enrollment ends January 15



Open enrollment ends on Sunday, January 15

As of December 15, 119,500 Minnesotans had signed up for 2023 QHP coverage! Nearly 60% of MNsure enrollees are eligible for tax credits.

Extended hours in last days of open enrollment:

- Saturday, January 14, 9 a.m. – 6 p.m. (BSL closes at 5 p.m.)
- Sunday, January 15, 9 a.m. – 9 p.m. (BSL will be closed)

MNsure is closed on Monday, January 16, for the Martin Luther King, Jr holiday.

Special enrollment periods

Consumers may be eligible for a special enrollment period (SEP) during open enrollment

New consumers (not enrolled for 2023) can self-report a qualifying life event (QLE) through their enrollment portal.

- After submitting an application, go to plan shopping and under the 2023 tab click on “Confirm Life Event.”
- Select the life event that has occurred from the drop-down menu and the data it occurred and click “Continue.”
- Once the event and event date are determined valid, the consumer will either be prompted to “Upload Documents” or “Shop for Plans.”

Once open enrollment ends on January 15, a special enrollment period (SEP) is required to enroll in or change a qualified health plan (QHP).

Tax time and 1095-As



MNsure will be mailing 1095-A forms in January to consumers who enrolled in a qualified health plan through MNsure for any part of 2022.

- In addition to the notifications section in their METS account, the 1095-A will also be available in the “My Inbox” section of a consumer’s enrollment dashboard. Assisters should not view or print a consumer’s 1095-A form.
- The second lowest cost silver plan will be populated on the form, so enrollees do not need to look up this data.
- The form will not include a cover letter. Some instructions are printed on the form itself and MNsure will send out a general email when we begin to issue forms.

“[Helping Consumers, Tax Information](#)” is now available on Assister Central with information on how to help consumers with questions on their 1095-A form.

Reminder: MNsure and certified assisters are prohibited from providing tax advice.

Public Program “Unwinding” Update

On January 11, the federal public health emergency was renewed for an additional 90 days.

However, the federal Consolidated Appropriations Act enacted in December decoupled the continuous coverage measure from the public health emergency.

The federal legislation included new conditions to help enrollees retain coverage and smooth coverage transitions during the “unwinding.”

DHS is still awaiting guidance from the Centers for Medicare & Medicaid Services before announcing the timeline for restarting the renewal process. Please watch the weekly communication for updates!

Using MNsure eForms

Assisters have access to two important electronic forms (eForms) through Assister Central that require you to log in:

- Account Creation Request eForm (ACRe)
- Report Application Changes

Important: If you log in to use one of these forms and you find yourself in the wrong form, to get back to the dashboard of your online account, you will need to click the “My Account” button from the account request eForm or “Manage My Account” from the reporting changes eForm.

Broker Support Staff Access

Starting February 1, 2023, MNsure will allow **certified support staff** at broker agencies to submit life events via the online tool. Support staff will be able to report the following changes on behalf of clients:

- Add a household member
- Income change
- Loss of health care coverage (future events)
- Tax-filer status

Support staff must be actively certified to use the tool and should review the “Report Application Changes” guides on [Assister Central](#) before using the tool.

Beginning February 1, support staff can register to use the online tool using their Admin ID at <https://www.mnsure.org/individual-family/enrollment/life-event-register.html>.



Thank You for Attending!

Please submit any questions via chat.

