



Navigator/CAC Statewide Webinar

March 1, 2023, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature to submit questions.



Assister 2023 OE Experience Survey

- Please take time today to complete MNsure's annual assister survey!
- Important opportunity to provide feedback on your experience during open enrollment and contribute input to improvements for the coming year.
- Survey link was sent last Thursday to all individuals certified during open enrollment. Look for a link to the survey in your inbox (check your junk/spam folder)
 - Sender: navigators@state.mn.us via research.net
 - Subject line: 2023 Open Enrollment Assister Survey
- Survey deadline: Friday, March 10.

Family Glitch Fix in Online Application

- “Family Glitch” fix is now live in the online application.

Question removed:
“Is the employee
employed full-
time?”

Employer Details

Employer Name * Walmart ?

Employer Identification Number * 411234567

Is the employee employed full-time? * No ?

Is Client the employee? * No ?

Is the employee a person who expects to claim Client as a tax dependent? * Yes ?

Coverage Details

Are you in a waiting period? * No

What change will the employer make for the new plan year? * None

Does the employer offer a health plan that meets the minimum value standard? * Yes ?

Employee Contribution for Self-Only Coverage * 89 ?

Lowest Cost Plan * Low Cost ?

Please select how often the amount for self-only coverage has to be paid. * Monthly ?

Is your access to this coverage ending in the next 2 months? * No ?

Original

Family Glitch Changes to Application

Employer Details

Employer Name * Walmart ?

Employer Identification Number * 411234567 ?

Is Charles the employee? * No ?

Is Charles the spouse or a tax dependent of the employee? * Yes ?

Coverage Details

Are you in a waiting period? * No ?

What change will the employer make for the new plan year? * None ?

Does the employer offer a plan that meets the minimum value standard for Self-Only Coverage? * Yes ? ***New***

How much would the employee pay for Self-Only Coverage? * 89 ?

Name of the Lowest Cost Plan for Self-Only Coverage. * Low Cost ?

Does the employer offer a plan that meets the minimum value standard for Family Coverage? * Yes ?

How much would the employee pay for Family Coverage? * 500 ?

Name of the Lowest Cost Plan for Family Coverage. * High Cost ?

How often does the amount for coverage have to be paid? * Monthly ?

Is your access to this coverage ending in the next 2 months? * No ?

- Spouse/tax dependent language updated for clarity
- Questions about cost of self-only coverage updated for clarity
- New questions added to collect information on the cost of family coverage

Family Glitch and Appendix A

- Consumers submitting a new online application no longer need to submit an Appendix A to MNsure to determine their eligibility for tax credits. Consumers should still use Appendix A to gather information from their employer for completing the online application.
- Consumers submitting a paper application or consumers who gain access to family employer-sponsored insurance AFTER submitting an online application will still need to submit Appendix A to determine eligibility.
- The Employer Insurance Affordability Estimator tool will continue to be available in the [Is Your Employer Insurance Affordable?](#) section on MNsure.org.

Program Changes

- Later this month, MNsure will be transitioning to NETStudy 2.0 to complete background studies for newly certifying navigators and certified application counselors.
 - New process requires fingerprinting and a photograph be completed by the study subject.
 - Both new staff and agency administrators will have more transparency into the status of a study.
- Beginning January 2023, navigator per enrollee payments will be issued monthly instead of quarterly:
 - Payment will still be issued 60 days after the close of the month.
 - The first monthly payment will be issued by the end of March for applications/enrollments completed in January.



Thank You for Attending!

Please submit any questions via chat.

