



Broker Statewide Webinar

January 11, 2024, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Broker One Stop

During the webinar, please use the “chat” feature to submit questions.



Open enrollment ends January 15

- As of December 15, 132,789 Minnesotans had signed up for 2024 QHP coverage – an increase of 11% compared to the same time last year. On average, eligible families will save \$6,750 in 2024!
- MNsure offices (including the Broker Service Line and Contact Center) will be closed on Saturday, January 13, Sunday, January 14, and Monday, January 15 (Martin Luther King Jr. Day).
- The online marketplace at MNsured.org will be 24 hours/day over the holiday weekend for consumers to submit an online application and/or complete their enrollment (closing at 11:59 p.m. on January 15).
- If a consumer needs assistance to submit an online application or enroll in a qualified health plan over the holiday weekend, visit MNsured.org where additional instructions will be posted after close of business on Friday, January 12.

Open Enrollment Hours

- The Broker Service Line (BSL) has extended hours this week:
 - Thursday, January 11, 8: a.m. – 7 p.m.
 - Friday, January 12, 8 a.m. – 7 p.m.
- The MNsure Contact Center will be open until 9 p.m. on January 11 and 10 p.m. on January 12 if a consumer needs assistance.
- If calling after BSL hours, do NOT call the Contact Center without your client present. The client must be on the line and driving the phone call with Contact Center staff. Once the client is verified, they may provide a one-time verbal authorization for you to speak on their behalf.
- Remember, once open enrollment ends on January 15, a special enrollment period (SEP) is required to enroll in or change a qualified health plan (QHP).

Tax time and 1095-As

- MNsure will be mailing 1095-A forms in January to consumers who enrolled in a qualified health plan through MNsure for any part of 2023.
 - In addition to the notifications section in their METS account, the 1095-A will also be available in the “My Inbox” section of a consumer’s enrollment dashboard. Assisters should not view or print a consumer’s 1095-A form.
 - The second lowest cost silver plan will be populated on the form, so enrollees do not need to look up this data.
 - The form will not include a cover letter. Some instructions are printed on the form itself and MNsure will send out a general email when we begin to issue forms.
- Assisters will see a guide posted on Assister Central later this month with information on how to help consumers with questions on their 1095-A form.
- Reminder: MNsure and certified assisters are prohibited from providing tax advice.



Thank You for Attending!

Please submit any questions via chat.

